

9.3 LETTERS

RATES OF POSTAGE

See Postage Rates and Services Leaflet.

WEIGHT AND SIZE

See LIMITS OF WEIGHT AND SIZE in Section 4.

PACKING AND MAKE-UP

See PACKING AND MAKE-UP in Section 6.

GENERAL REGULATIONS

See LETTERS in Section 4.

ARTICLES OF VALUE SENT BY LETTER POST

Only registered letters and insured letters may contain coin, banknotes, currency notes, securities of any kind payable to bearer, travellers' cheques, platinum, gold or silver (manufactured or not), precious stones, jewels or other valuable articles.

Some countries do not admit registered letters containing articles of value. Some other countries do not admit articles of value in the letter post. Such information can be found under the respective destination headings in the Appendix.

Dutiable articles by letter post

Dutiable articles may be sent by letter post to certain countries under the Green Label system. A green label showing the precise particulars and the value of the articles must be affixed to the address side of each packet; and, in addition, if the country of destination so requires, the packet should be accompanied by the required number of non-adhesive customs declaration forms. Also, if the value of the item posted exceed HK\$3,000, one or more non-adhesive customs declaration forms, as required for parcels or as separately required by the country of destination (see under respective destination in the Appendix), must be furnished. The customs declaration forms should be securely fastened to the packet. Green labels and customs declaration forms may be obtained at any post office.

Letters containing dutiable articles which do not conform to these regulations, or letters despatched under the Green Label system to a country which does not admit the service, may be returned, subjected to fines or confiscation, according to the laws of the country of destination.

The affixing of a green label and customs declaration form if applicable, to a letter confers no title to compensation in the event of loss, damage or delay.

Some countries do not accept articles subject to customs duty in ordinary, registered, or insured letters. Such information can be found under the entry of respective destination in the Appendix.

Sound Recordings of Spoken Messages

Packets containing spoken messages (in the sense of verbal personal communications) recorded on disc, tape or wire for despatch abroad are chargeable at the letter rate of postage and are subject to the general conditions applicable to letters. The recordings must be enclosed in a strong protective cover.

ENQUIRIES

Enquiries about an ordinary mail items are limited to local ordinary letter only.
Enquiries of overseas ordinary mail items will not be accepted.

For registered and insured letters, see ENQUIRIES ABOUT OR NON-DELIVERY under REGISTRATION and INSURANCE respectively in Section 5.